






Appendix 3 Comparative data across 2017 (for 2018-19) and 2018 (for 2019-2020) surveys

* See Appendix 4 of the Council Spending Residents' Survey 2018 for an explanation of rating system calculations







Q1 For each service, please indicate whether you consider it to be a high priority, a medium priority or a low priority.

Services ordered as per 2018 consultation	Total Rated score* for 2017 survey (2018-19 budget)	Total Rated score* for 2018 survey (2019-20 budget)	Trend
Street Services			
1. Emptying bins and running the recycling service	90.48%	92.75%	
2. Emptying bins for businesses (businesses are charged for this service)	84.62%	77.33%	
3. Sweeping the streets, litter picking, clearing up fly-tipping and emptying public litter and dog bins (The town or parish councils in Saffron Walden, Dunmow and Stansted are responsible for public litter bins in their areas)	83.33%	89.33%	
4. Providing the Highway Rangers service which carries out small jobs such as keeping road verges tidy through hedge cutting, mowing and strimming, repainting and repairing road signs	71.43%	80.77%	

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Planning			
1. Deciding planning applications and making sure new buildings and extensions are built according to approved plans and following building regulations	83.33%	89.86%	
2. Planning how the district will develop in the coming decades, including where new housing and businesses will be located	83.33%	94.67%	
3. Giving advice on work to listed buildings and work to protected trees	57.14%	70.83%	
Environmental Health			
1. Dealing with noise complaints, air and water quality issues and other environmental health matters	58.33%	82.61%	
2. Inspecting restaurants, pubs and other businesses which sell food and Issuing various licences such as those needed for pubs, off-licenses, taxis, kennels and tattoo parlours and making sure people do not break the terms of those licences	80.95%	84.72%	
3. Collecting stray animals, microchipping dogs and cats and dealing with complaints from the public about pet and animal-related issues	56.41%	58.33%	
Finance and Business			
1. Continuing to explore external commercial opportunities, such as the 50% purchase of Chesterford Research Park, to bring in extra income for the council	New for 2018 Survey	56.52%	
2. Ensuring car parking fees are set at a fair level that also aim to support local business communities	Changed headline in 2018	88.89%	

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3.Promoting and supporting businesses in the area	83.33%	86.96%	
Working in the Community			
1. Giving grants to voluntary and community organisations	71.43%	60.61%	
2. Educating young people about the dangers of drugs and alcohol	78.57%	75.36%	
3. Working with the police and other organisations to keep Uttlesford safe	88.10%	79.71%	
4. Working with public health bodies on projects to keep people in the district healthy	69.23%	72.73%	
5. Supporting the volunteer committees who run day centres	64.29%	73.91%	

The chart below illustrates the above comparative data.

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Council Spending Businesses' Survey 2018 Comparison of Results with 2017 Survey

